

Success story of project completed for the Food and Environmental Hygiene Department.

**IntelliRecovery wrote:**

Reference Number: **L/M(4) in FEHD IT 3-30/5/30**  
 Job number: **HK11471**  
 Date: **2014 Oct 30**  
 Means of Service Acquisition: **Quotation**

**Description:**

On 2014 Oct 9, a failed hard disk drive sent to the IntelliRecovery Hong Kong. User had absolutely no access to their vital data. Hard drive failed due to severe firmware corruptions with magnetic degradation.

**Result:**

All data has been recovered by IntelliRecovery. The successful recovery service charge is HK\$9,500.00.

We here agree IntelliRecovery to post the above mentioned data recovery case and success story for reference by government users and the public.

For and on Behalf of  
 HKSAR Government – Food and Environmental Hygiene Department



Sai-kit  
 Department Chop with Authorized Signature

Print: \_\_\_\_\_

Title: **HUNG Sai-kit**  
**CHI(C/W)2**

Date: 30-10-2014