

Success story of project completed for the Leisure & Cultural Services Department.

**IntelliRecovery wrote:**

Reference Number: **WTS-D08747**  
Job number: **HK10487**  
Date: **2011 Feb 17**  
Means of Service Acquisition: **Quotation**

**Description:**

On 2011 Jan 2, 1 failed hard disk drive sent to the IntelliRecovery Hong Kong. User had absolutely no access to their vital data. Hard drive failed due to firmware corruptions.

**Result:**

All data has been recovered by IntelliRecovery and returned on 2011 Feb 2. The successful recovery service charge is HK\$8,000.00.

We here agree IntelliRecovery to post the above mentioned data recovery case and success story for reference by government users and the public.

For and on Behalf of  
HKSAR Government –Leisure & Cultural Services Department

  
**Mr. NG Kay-yin**  
**SAA(HHRSP)WTS**

Department Chop with Authorized Signature

Print: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: 17/2/2011

