

Success story of project completed for the Environment Protection Department.

IntelliRecovery wrote:

Case number:	HK8844
User Code:	B69549003W624
Date:	2005 July 27
Means of Service Acquisition:	Quotation

On **2005 July 29**, a failed hard disk drive was sent to the IntelliRecovery US laboratory and opened in the class 100 clean room which locates in San Francisco, CA. User had absolutely no access to their vital data due to drive mechanism failure. Hard disk could not be accessed due to a clicking omitting from drive Actuator mechanism.

Result: Data was fully recovered by IntelliRecovery and returned on **2005 Aug 6**. The successful recovery service charge is **HK\$10,530.00**

We here agree IntelliRecovery to post the above mentioned data recovery case and success story for reference by government users and the public.

For and on Behalf of
HKSAR Government - Environment Protection Department



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Department Chop with Authorized Signature

Print:

Date: 15/11/2005