

***IntelliRecovery wrote:***

Case number : **HK8663**  
Date: **2004 September 10**

On Sep 14, a failed hard disk drive was sent to the IntelliRecovery US laboratory and opened in the class 100 clean room which locates in San Francisco, CA. User had absolutely no access to their vital data due to drive mechanism failure. Hard dis could not be accessed due to a clicking omitting from drive Actuator mechanism.

Result: Data was fully recovered by IntelliRecovery and return on 2004 Oct 26

This is to confirm that InterlliRecovery successfully completed the above mentioned data recovery case.



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For Drainage Services Department  
Sewage Treatment Division 2

- 3 NOV 2005